

Clalit Medical Services In Rehovot

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 **HAREL**
Insurance & Finance
For your peace of mind |

Dear Researches, Students and Visitors ,

Harel Insurance & Finance Ltd, Israel's leading firm in health insurance, and Harel-Yedidim, the overseas division of Yedidim Ltd., are pleased to welcome you to Israel. Our team will help you to enjoy a professional service and assistance 24 hours a day.

Our services will be provided by the Clalit Health Services, which has clinics throughout Israel. You may choose to register with one of them and make it your home clinic. The magnetic card that you receive from Clalit must be presented in order for you to receive health services, medication or tests. Please make sure to carry your magnetic card on you at all times.

1) Medical Services in Rehovot:

Magnetic card:

In order to get medical services at Clalit you need to present your insurance card (the orange card). If you did not get the card yet then:

- Please ask the representative at the Clalit clinic to update your Israeli cellphone number in your Clalit file. That will allow you when you will need to obtain medical services to call *2704 : press "4" for English and then dial your Clalit membership number in the system. Your file will open for the next 3 hours so you can get any medical services you need.
- You can ask the Clalit representative at the closest clinic to get a temporary card (in the price of 15 shekels nonrefundable). Please present your Clalit membership number (appears on the policy we sent you by email) and your passport.

a) Doctor Appointments

- i) For appointment with a family (primary care) physician, please call the Clalit clinic directly. (See Clalit clinics in Rehovot in paragraph 4).
- ii) For an appointment with a specialist, please call the Clalit call Center at *2700 and press 4 for service in English.
The Call Center operating hours:
(a) Sunday–Thursday 8 AM – 7 PM
(b) Friday 8 AM – 1 PM

You must present your magnetic card to receive service.

b) Doctor's home visits 24 hours a day:

Call "**Bikur Rofe**" **Contact Center** at 1-800-260-660 and ask for a doctor's home visit. A doctor will come to your place of residence within 2-3 hours (no co-pay).

c) **Medications:**

You may purchase prescription medicines only at the pharmacies located in the Clalit clinics. There is a copay as is customary in the HMO.

d) **Gynecologist Clinic & Specialist Clinic:**

Clinic Name:	Clalit Women's Health Center
Address:	71 Remez St.
Direct telephone:	08-9445151
Buses:	164, 48, 212, 274
Scheduling an appointment:	Call *2700

2) Emergency Services and Services after Clinic Hours

a) **At night, from 7 PM to 6 AM the next morning, and on Saturday and holidays:**

- If you feel unwell at night you may do one of the following:
 1. Contact the "Bikur Rofe" Call Center 1800-260-660 and request a **house call**. A doctor will come to see you within 3 hours. free
 2. with a Bikur Rofe doctor is free of charge.
 3. Call *2700 .Press "4" for the English operator , then press "5" and wait **for consultation with a nurse on duty**. If it is necessary to refer you to the emergency room for urgent treatment, the nurse will send a letter of referral directly to the emergency room to which you are referred. That way, Clalit will cover the cost of the visit to the emergency room (according to the terms of the policy).
- If you decide to go to the emergency room without a letter of referral, **you will be charged for the emergency room service.**
- In other words, a visit to the emergency room is free of charge (according to the terms of the policy) **ONLY if you have received a letter of referral** from a Clalit or "Bikur Rofe" physician, or when one of the following criteria is met:
 1. An injury that requires stitches
 2. Aspiration of a foreign body into the windpipe
 3. Any new fracture
 4. Serious dislocation of the shoulder or a joint.
 5. Penetration of a foreign body into the eye
 6. A snake bite
 7. Hospitalization of over 24 hours

b) **Hospitals**

Hospitals under agreement with the Clalit Health Services throughout Israel are:

1. **Rehovot : Kaplan Hospital**
2. Petach-Tikva: Beilinson ,Schnider and Hasharon Hospitals
3. Tel-Aviv: Ichilov Hospital
4. Jerusalem : Sharei Tzedek Hospital
5. Haifa: Hakarmel Hospital
6. Kfar-Saba: Meir Hospital

In the above cities, do not use any other hospital. In other cities across Israel, if you have a doctor's referral, you may go to any hospital of your choice.

You must present your magnetic card to receive service.

c) **Emergency Dental Treatment (First Aid)**

Provided by:	Clalit Smile Clinics located throughout Israel.
Rehovot's Smile clinic:	75 Remez St. (2 nd Floor)
Tel:	08-9455569-72 (wait on the line until your call will be answered by a representative).
Buses:	48,164,212,274
Hours:	Sunday-Thursday 8AM–8PM, Friday 8AM– 12:30PM.
Clinic Manager:	Mrs. Keren

Please call to make an appointment **and state that you are a Clalit insuree from the Weizmann Institute**. Tell the representative your problem and schedule the appointment.

You must present your magnetic card to receive service.

- d) **Ambulance** : The Clalit will cover ambulance expenses only if there was a hospitalization of more than 24 hours

3) Services outside the Clalit Clinics Facilities

If a Clalit doctor refers you for tests such as ultrasound, blood tests or the like, you must go to the clinic office and get instructions from the secretaries.

In general, for services in the Clalit clinics you do not need a letter of payment, but you must present your magnetic card and the referral from your doctor (there is no co-pay).

If you are referred for tests to a clinic or a hospital that does not belong to Clalit Health Services, you will need to have a letter of payment from the Clalit office. Issuing such a letter takes between 3 to 7 days. Please do not forget to consult the clinic office immediately after you see your doctor.

4) Clalit Clinics in Rehovot

a) Haim Clinic

Address: 56 Shderot Chen St. Rehovot
Tel: 08-9311200 –to the receptionist to schedule
an appointment dial: 4, then 3 and then 8.
Fax: 08-9311210

English speaking Family Doctors: Dr. Sela, Dr. Tatiana

English speaking Pediatric: Dr. Mor Leah, Sunday – Thursday only.
Fridays : 08:00-11:30 only. You can go directly to the Mall Clinic
where a Pediatric on call is available No need to schedule appointment..

Pharmacy: in the clinic

Clinic Hours

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday
7:30 AM – 1 PM	7:30 AM – 4 PM	7:30 AM – 1 PM	7:30 AM – 1 PM	7:30 AM – 3:30 PM	8 AM – 12 noon
4 PM – 7 PM			4 PM – 7 PM		

Blood Tests: Sunday -Thursday 7 AM – 9:30 AM

b) Kanyon (Mall) Rehovot Clinic

Address: 2 Bilu St. Rehovot
Tel: 08-9345200 – Dial 3 to the office and then 8
Fax: 08-9345210
Clinic Manager: Dr. Roberto Ainbinder
Pharmacy: in the clinic

Clinic Hours

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday
7:30 AM – 1 AM	7:30 AM – 3:30 PM	7:30 AM – 1 PM	7:30 AM – 1 AM	7:30 AM – 4 PM	8 AM – 12 noon
4 PM – 7 PM		4 PM – 7 PM			

Blood Tests: Sunday -Thursday 7:30 AM – 9:30 AM

c) **Ahuzat Hanasi Clinic – Carmel St**

Address: 23 Carmel St. Rehovot
Tel: 08-6409183 – Dial 3 to the office and then 8
Fax: 08-6409448

There is no Pharmacy in the clinic

Clinic Hours

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday
7:30 AM – 11.30 AM	7:30 AM – 3:30 PM	7:30 AM – 12:30 PM	7:30 AM – 3 PM	7:30 AM – 12:30 PM	8 AM – 12 noon
12:30 PM – 2:30 PM		4 PM – 8 PM		4:00PM-8:00PM	

5) Harel-Yedidim Office

We at Harel-Yedidim are pleased to serve you. Do not hesitate to call us:

- Regular office hours

Tel: 03-6386216
Fax: 03-6874534
Office hours: Sunday – Thursday 8 AM – 3:30 PM

- Outside office hours, 24/7, you can call:

Meytal Assor Tel: 052-2360037
Einat Cohen Tel: 054-5297775
Amos Gilboa Tel: 052-3250975

Email: y_health@yedidim.co.il
Web: www.yedidim-health.co.il

Sincerely,

Amos Gilboa, Director
Division for Overseas Visitors and Students
Harel-Yedidim

English & Russian Speaking Doctors in Rehovot

Family Physicians: For appointment call directly to the Clinic:

Haim Clinic: 56 Shderot Chen : 08-9311200 (Dial 3 to speak to a representative)

Dr. Sela Dr. Tatiana- English

Pediatric: Dr. Mor Leah

The Mall Clinic Canyon Rehovot, 2 Bilu St. 08-9345200 (dial 2 to speak to a representative)

Dr. Orna Shtater : English

Dr Knebel, Dr Gilboa: Russian

Specialists: For appointment call *2700

Gynecologists:

Dr Rotshild, Dr.Rosman – English

Dr. Dobnik, Dr.Shmulman Dr. Aliger laila - Russian

Dermatologists:

Dr. Gachman Dimitry, Dr kreger Gregory – English and Russian

Dr. Edelshtein Denis , Dr. Ronen Meir- English

Orthopedics

Dr. Katshkar Leonid, Dr. Rosner Shraga, - English

Dr. Kalitshko Herold , Dr. sefadi Riad – English and Russian

Dr. Meirovitch viktor – Russian

Eye Doctor

Dr. Elazara, Dr. Hofman Peter , Dr.Levin – English – English

Dr. Minkov, Dr. Rodnik – English and Russian

Surgeon:

Dr. Hatsuby – English

Dr. Glaiizer, Dr. Laytberg- Russian